



Advisory Services

For more than 30 years, KLDisccovery’s service-enabled bespoke technology and software have helped law firms, corporations, and government agencies solve complex data challenges through all stages of the data management, recovery, information governance, and discovery spectrum. We support our clients through both strategic consulting and tactical matter-specific collaboration. These services range from proactive program assessment and development to forensic investigation, data collection, early case/data assessment, managed review, and production.

Our experts provide unique perspectives and insights derived from decades of experience at the intersection of law and technology. Combining extensive legal and regulatory knowledge, deep technical expertise, and real-world experience working collaboratively with clients across dozens of verticals, the KLDisccovery Advisory Services team is equipped to partner with your organization to address any data-related challenges.

Whether we are engaged at the outset or mid-stream, our approach is one of consultative collaboration to ensure the right resources are considered and deployed.

KLDisccovery Solves Challenges Related to:

- Data proliferation
- Rapidly evolving technology
- Increasingly complex regulatory and legal environments
- The relentless onslaught of cyber attacks
- Demanding and costly discovery challenges

Our Advisory Services team enables you to benefit from the extensive experience and unique knowledge we have gained supporting our clients through the most complex legal, regulatory, and technology challenges. **KLDisccovery’s areas of expertise include:**

- Information Governance
 - Data Recovery and Migration Support
 - Data Privacy Compliance
- Discovery Program Assessment and Development
- Microsoft 365 Adoption and Governance
- Legal Hold Management
- ESI Liaison & Consulting
 - End-to-End Discovery Process Advising and Management
 - Data Preservation and Collection Strategy
 - Custodian Interviews and Support
 - Structured Data Analysis
 - Predictive Coding and Analytics
 - Search Term Analysis & Development
 - Expert Testimony and 30(b)(6) Witness Preparation

Success Stories

- **Top Private Equity Firm**
Designed and documented the process to implement a data destruction policy for regulatory review, eliminating significant risk exposure.
- **Major Global Travel Brand**
Performed gap analysis and provided compliance recommendations for GDPR and CCPA readiness, addressing all aspects of data estate and governance.
- **International Auto Manufacturer**
Provided expert testimony in defense of spoliation claims involving Microsoft 365.
- **Top Global Consultancy**
Successfully designed, implemented, and documented preservation strategy for the court related to a high-profile lawsuit.
- **Global Beverage Company**
Migrated legal holds to Microsoft 365, implemented new legal hold procedures, saving tens of thousands in annual subscription fees.
- **For-Profit Education and Training Company**
Migrated and created a preservation repository for more than 115,000 mailboxes.
- **Large National Mortgage Processor**
Successfully managed and facilitated the remediation, extraction, and delivery of data for multiple national and global financial institutions.

- Digital Forensics
 - Data Authentication and Spoliation Analysis
 - IP Theft and Data Remediation
 - Regulatory or Enforcement Inquiry Support
- Cyber Incident Response
- Data Breach and Ransomware Support

You can leverage the proficiency of the KLDDiscovery Advisory Services team to solve an array of data management and discovery needs:



Consulting Services

Our experts offer consulting support in all aspects of eDiscovery including data breaches, legacy data migration, Microsoft 365, second requests, and cross-border litigation.



Meet & Confer Consulting

Strategic consulting to help define project scope and establish production requirements for eDiscovery engagements.



Information Governance

Data archiving, enterprise solutions, and consulting services to empower organizations to better manage their data and be prepared for data events and challenges.



Computer Forensic Services

Our global collection experts leverage industry-leading proprietary remote collection capabilities and global collection experts to ensure forensic best practices are followed during data collection and forensic analysis. KLDDiscovery also offers forensic consulting and expert witness testimony.



Data Processing, Database Hosting, and Production

Proprietary data processing technology integrated directly with Relativity and Nebula®. KLDDiscovery can also deploy mobile technology to address remote or onsite eDiscovery processing and hosting requirements. Our innovative infrastructure is ISO 27001 certified and operates in our state-of-the-art server configuration. In addition, KLDDiscovery's infrastructure offers industry-leading redundancy to minimize risk and optimize data preservation. With our scalability and flexibility, we can meet the most challenging document production requirements.



Data Analytics and Artificial Intelligence

KLDDiscovery developed innovative proprietary review technologies including our patented Nebula Workflow and Predictive Coding solution. We also developed optimized Relativity and Nebula environments, including additional proprietary features such as Nebula AutoRedact, Nebula A/V, Natural Language Processing, PrivLog Builder®, and Nebula Spreadsheet Redaction.



Managed Document Review

We offer managed document review services globally and have managed some of the industry's largest document reviews. Additionally, KLDDiscovery augmented this offering with our remote review program in response to Covid-19.



Cybersecurity and Incident Response

KLDDiscovery has developed strategic partnerships with corporations, insurance carriers, and law firms to provide data analysis and recovery solutions in response to cybersecurity incidents. When engaged with KLDDiscovery, outside counsel and supporting experts can quickly demonstrate, through our proficiency, to courts, regulators, and customers that you have taken fast action to recover from an incident. KLDDiscovery is a world-class service provider. Our technology supervises the process independently and creates the required supporting documentation to validate the integrity and maintenance of the data.



Data Recovery

We offer data recovery for businesses. With over 30 years of experience, the world's largest R&D team, and proprietary tools, our expert engineers provide the best chance at recovering your data.

